

## ARION GUARANTEE PROGRAM SILICONE ARION BREAST IMPLANTS

“In order to optimize customer satisfaction, Laboratoires Arion offers two different types of guarantee for the Monobloc® implants pre-filled with silicone”

### 1) STANDARD GUARANTEE: Free of charge : 10 years

- **During the first 10 years :** In case of a technical defect (loss of integrity of the envelope / rupture and contracture), and in case the exchange of the implant becomes necessary, the implant will be exchanged for a new one free of charge. An implant will be exchanged only for an identical implant (volume and profile). Exchanging an implant for an implant of lower or higher volume is not possible.

### 2) Optional : Against payment: “Programme Sérénité” program : 5 years

“Programme Sérénité” 0 to 5 years : The “Programme Sérénité” is complementary to the standard guarantee and covers the implant guarantee for 5 years. This “programme Sérénité” is available for an additional charge of 150,00 € net and must be previously validated by the Laboratoires Arion. In addition to the following guarantee service, the “programme Sérénité” contains, for one pair of implants, one sizer (correct size to be determined) free of charge, if necessary.

The “programme Sérénité” is as follows:

Within 5 years after implantation, Laboratoires Arion will exchange the implant free of charge, and offers 1.000,-- € remuneration mainly directed to cover costs of surgery, but subordinated to possible indemnities of a health insurance and to the remittance of the clinic invoice, in cases of revision surgery which is necessary because of

- Rupture / loss of integrity of the envelope
- capsular contraction.

### OPTIONAL SILICONE “PROGRAMME SERENITE”

#### General condition, Procedure, and Exemption of the guarantee

The patient pays the designated participation fee (150 euros net). The doctor hands to the patient the participation statement with the serial numbers of the implants and sizer. This document and the participation fee will be transmitted to the Laboratoires Arion and the 150 euros will be paid to the Laboratoires Arion or to the distributor for the L. Arion account according to the information specified on the participation statement. After due reception of the amount and the participation statement, the patient will receive from the manufacturer Laboratoires Arion a confirmation of participation in the “programme Sérénité”. The patient must keep the confirmation together with a copy of the participation statement and the implant card carefully, as these documents are the precondition for possible later claims from the guarantee.

An implant will be exchanged only for an identical implant. Exchanging an implant for an implant of lower or higher volume is not possible. The exchange of the implant and the financial remuneration in the revision surgery are only possible once per patient.

The defective implant must be submitted to Laboratoires Arion in a suitable manner not impairing analysis. The Laboratoires Arion will be considered in no case as responsible nor participate in any financial fees for a second surgery in case of complications due to the surgery itself (infection, oedema, rupture during surgery, wrong profile and volume used) which is the entire responsibility of the surgical team.

The patient must be followed by regular medical check-ups.

The replacement of implants and financial remuneration from the “programme Sérénité” is not possible in the following conditions:

- reconstructive surgery
- dissatisfaction with the aesthetic result
- rupture resulting from the implantation surgery
- rupture due to a revision surgery
- rupture due to open or closed capsulotomy
- replacement of an intact implant in the opposite breast
- deformation of the implant or gel fracture
- previous implantation of other products than those of Laboratoires Arion
- products from Laboratoires Arion used outside the “programme Sérénité”
- re-sterilization, processing and/or other change of the implant
- participation statement and participation fee are not presented within three weeks of the date of surgery

Note: This manufacturer “programme Sérénité” does not replace legal claims.

